

Van Buren County (AR) 911's Seamless Transition to Cloud-Based CAD Solution

OVERVIEW

In today's fast-paced technological landscape, the need to support public safety with swift and effective responses has never been higher. When Van Buren County 911 (Arkansas) was presented with a cloud-based solution from their telephone provider, it seemed like an opportune moment to also consider a similar approach for their Computer-Aided Dispatch (CAD) needs. Their aim was to adopt a CAD solution that would not only be cutting-edge but would also effortlessly align with their operations and set them up for future technological shifts. Their choice? CAD NG from Caliber Public Safety, nestled securely in the Caliber Cloud and fortified by Nlets.

"Transitioning to a CAD solution was a pivotal moment for Van Buren County 911. With Caliber Public Safety's CAD NG, we not only received a state-of-the-art dispatch solution but also benefited from the immense advantages of the Caliber Cloud. It's efficient, secure, and easily adaptable. Our decision to go with Caliber Public Safety's hosted solution was a significant step forward in ensuring the best for our community and our team."

-Judy Wells, 911 Director



APPROACH

Challenge:

Prior to partnering with Caliber Public Safety, Van Buren County 911 had not yet invested in a dedicated CAD solution. As a result, they faced a variety of challenges, including manual processes, increased response times, and the need for a solution that could meet their specific needs without overwhelming their resources.

Solution:

Enter Caliber Public Safety and their CAD NG solution. With their hosted option, Caliber supplied Van Buren County 911 a reliable cloud-based system that requires no on-site servers or IT staff for maintenance – a game-changer for many public safety departments.



RESULTS

- 1. Cost Efficiency:** Removing the requirements for onsite servers and IT personnel significantly lowers maintenance expenses and potential costs associated with server replacements.
- 2. Seamless Upgrades:** As technology evolves, upgrades are inevitable. With the cloud-hosted solution, Van Buren County 911 receives updates without any operational interruptions.
- 3. Enhanced Security:** Powered by Nlets, Caliber Cloud hosting offers top-tier security features ensuring data integrity and protection against potential threats.
- 4. Scalability:** As Van Buren County grows and its needs evolve, Caliber's cloud solution can scale effortlessly, accommodating more users, data, and capabilities without requiring a major overhaul.

For organizations like Van Buren County 911, moving to cloud-based solutions represents more than just an IT decision. It's a commitment to ensuring the community's safety, reducing costs, and looking ahead to a future where technology evolves alongside our needs. Caliber Public Safety is proud to be at the forefront of this change, driving innovations that matter.

Protecting Tomorrow - Today™

www.caliberpublicsafety.com | 336-397-5300 | info@caliberpublicsafety.com